FACTS

WHAT DOES SOUTHWEST FINANCIAL FEDERAL CREDIT UNION DO WITH YOUR PERSONAL INFORMATION?

Why?

Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.

What?

The types of personal information we collect and share depend on the product or service you have with us. This information can include:

- Social Security number and income
- account balances and payment historycredit history and credit scores

How?

All financial companies need to share **members'** personal information to run their everyday business. In the section below, we list the reasons financial companies can share their **members'** personal information; the reasons **Southwest Financial Federal Credit Union** chooses to share; and whether you can limit this sharing.

Reasons we can share your personal information	Does Southwest Financial share?	Can you limit this sharing?
For our everyday business purposes— such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus	Yes	No
For our marketing purposes— to offer our products and services to you	Yes	No
For joint marketing with other financial companies	Yes	Yes
For our affiliates' everyday business purposes—information about your transactions and experiences	No	We don't share
For our affiliates' everyday business purposes — information about your creditworthiness	No	We don't share
For nonaffiliates to market to you	Yes	Yes

To limit our sharing

- Call 800.259.9595 —our menu will prompt you through your choice(s)
- Visit us online: SWFinancial.org
- Mail the form below

Please note:

If you are a *new* customer, we can begin sharing your information 15 days from the date we sent this notice. When you are *no longer* our customer, we continue to share your information as described in this notice.

However, you can contact us at any time to limit our sharing.

Questions?

Call 800.259.9595 or go to SWFinancial.org

Mail-in Form	
	Mark any/all you want to limit:
	Name Address
	City, State, Zip Member No.
Mail To:	Southwest Financial Federal Credit Union 1750 Valley View Lane, Ste 110 Farmers Branch, TX, 75234

Who we are		
Who is providing this notice?	Southwest Financial Federal Credit Union	
What we do		
How does Southwest Financial protect my personal information?	To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.	
How does Southwest Finanical	We collect your personal information, for example, when you	
collect my personal information?	 Open an account or deposit money Pay your bills or apply for a loan Use your credit or debit card. 	
	We also collect your personal information from others, such as credit bureaus or other companies.	
Why can't I limit all sharing?	Federal law gives you the right to limit only	
	 sharing for affiliates' everyday business purposes—information about your creditworthiness affiliates from using your information to market to you sharing for nonaffiliates to market to you 	
	State laws and individual companies may give you additional rights to limit sharing.	
What happens when I limit sharing for an account I hold jointly with someone else?	Your choice will apply to everyone on your account.	
Definitions		
Affiliates	Companies related by common ownership or control. They can be financial and nonfinancial companies.	
	We do not have any affiliates	
Nonaffiliates	Companies not related by common ownership or control. They can be financial and nonfinancial companies.	
	Non affiliates we may share with may include insurance companies	
Joint marketing	A formal agreement between nonaffiliated financial companies that together market financial products or services to you.	
	 Our joint marketing partners include insurance companies and non-financial providers 	
Other important information		

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